



WARRANTY CERTIFICATE

WINDOWS 25 YEAR PERFORMANCE GUARANTEE

COVERED	PERIOD	NOTES
Window guarantee	25 years	Parts and labour. No pro-rating.

01 PARTS AND LABOUR

Both parts and labour are covered for the full 25-year warranty term. Free parts, free labour, with 100% coverage and no pro-rating.

02 PROFESSIONAL INSTALLATION

End-to-end accountability with no subcontractors. Factory-trained and WindowWise-certified installers.

03 SERVICE RESPONSE

Our office will be in touch within 48 hours to outline the next steps in getting your windows serviced. This is a response commitment, not a repair-completion deadline.

04 WINDOW PERFORMANCE

Draft-free windows for the whole warranty term of 25 years.

05 INTERIOR CONDENSATION

Interior condensation is excluded. Optima offers free humidity assessments, explains the cause and coaches you on prevention. Every Optima installation includes a Healthy Home humidity audit in the first winter.

06 ONE POINT OF CONTACT

Optima stands behind the warranty. You do not need to contact anyone else; Optima is your only point of contact.

07 SECURITY GUARANTEE

If a burglar enters through a locked, warranted Optima window with a Roto multipoint lock with Corner Drive, Optima will pay your home insurance deductible.

08 ACCIDENTAL GLASS BREAKAGE

Accidental window-glass breakage is covered, including replacement without repair charges.

09 SCREEN MESH

Bring your window screen to Optima and we will replace the mesh for free.

10 ROTO HARDWARE

Our premium Roto hardware is guaranteed beyond manufacturing defects. Optima guarantees smooth and consistent operation for 25 years.

11 WINTER DURABILITY

If a stress crack occurs in the first year, Optima will replace the window glass free of charge, including parts and labour.

12 TRANSFER AND RECORDS

The 25-year warranty covers windows, installation, parts and labour without pro-rating. It is fully transferable at no additional cost. Proof of purchase is not required because Optima keeps records on file.

AUTHORIZED SIGNATURE, OPTIMA WINDOWS & DOORS

DATE ISSUED